

EX PARTE OR LATE FILED

J. DeSilva
12100 Seminole Blvd. Lot #-281
Largo, Florida 33778-2836

RECEIVED

December 1st, 1998

MCI WorldCom
1801 Penn. Ave. N.W.
Washington, D.C.

DEC 9 4 10 PM '98

Attn: Scott Ross, CEO & President

CC Docket No 97-211

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OFFICE

RE: Beatrice Catapano

JAN 22 1999

A/C-#-137088

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

I would like to take this opportunity to congratulate you on the Sept., 1998 merger of MCI & World Com. I am writing this letter on behalf of my mother, Beatrice Catapano who is eighty eight (88) years old and blind. I originally opened the original long distance telephone account for my mother several years ago and paid \$75.00, for its services. At that time I questioned the sales representative in regard to my mother receiving her \$75.00 back if the Company should be sold in the future and initiated a monthly fee? His response was no problem. However, when I received your company memo informing my mother of the merger and that her current calling plan would be discontinued in a few months, Memo did not indicate a date. Upon receipt of said memo I called (11/25/98) 1-800-644-5689 & asked when this new plan would go into effect and if my mother was going to be reimbursed her \$75.00? The young lady stated that she did not think my mother would be reimbursed and she could not give me a date when her current plan would be discontinued. Yesterday I received her monthly bill for \$13.99 leaving a credit balance in her account of \$90.79. I have always kept a credit balance in her account for family emergencies. (We have family in various states & part of Florida). I called 1-800-275-0100 at 8:22 P.M. and was requested to leave my phone number, name & a short message and someone would return my call. I complied with the request. However, no one ever returned my call. I called 1-800-644-5689 today at 10:45 A.M. & spoke to Emilio M. (EXT-2191) and asked him the same questions I have asked everyone else. Emilio did inform me that mother's services would be discontinued on December 15th, 1998. I asked why the rates were not enclosed with her latest bill. His response was she would have to call. An answer several questions so that they could analyze her answer to give her the best plan offered. No. one I do not think this is a good way to do business especially when people are elderly like my mother - ⁴² they want to see or be told what the charges would be and make up their own minds. Since Emilio could not give me any rates, answer even if I had power of attorney over my account I would have to show proof & request the account to be cancelled in writing. Therefor I am attaching a photo copy of my mother's Durable Power of Attorney and requesting that you close her account immediately. In addition I want a check for the balance in her account, along with the \$75.00 initial deposit to the above address.

Kindly advise me in writing of your response to my request.

I appreciate your assistance in this matter.

C.C. William E. Kenard, Chairman
Federal Communications Committee
1919 M. Street, N.W.
Washington, D.C. 20554
(1-888-225-5322)

Sincerely,


Joan DeSilva

MCI WorldCom
20855 Some Oak Parkway
San Antonio, Tx. 78258
Attn: Emilio M. Ext.-2191

No. of Copies rec'd 24 copies
List ABCDE

GENERAL DURABLE POWER OF ATTORNEY

KNOW ALL MEN THESE PRESENTS, that I, BEATRICE CATAPANO, of Pinellas County, Florida, have made, constituted, and appointed, and by these presents do make, constitute and appoint my daughter, JOAN DESILVA, as my true and lawful attorney-in-fact, for me in my name, place and stead to exercise the powers set forth below:

To exercise, do or perform any act, right, power, duty, or obligation whatsoever that I now have or may acquire the legal right, power, or capacity to exercise, do or perform in connection with, arising out of, or relating to any person, item, thing, transaction, business property, real or personal, tangible or intangible, or matter whatsoever;

To ask, demand, sue for, recover, collect, receive and hold and possess all such sums of money, debts, dues, bonds, notes, checks, drafts, accounts, deposits, legacies, bequests, devises, interests, dividends, stock certificates, certificates of deposit, annuities, Individual Retirements Accounts, pensions and retirement benefits, insurance benefits and proceeds, documents of title, chooses in action, personal and real property intangible property and property rights, and demands whatsoever, liquidated or unliquidated as are now, or shall hereafter become due, owing, payable, owned, or belonging to me or in which I have or may acquire an interest, and to have, use, and take all lawful ways and means and legal and equitable remedies, procedures, and writs in my name for the collection and recovery thereof, and to compromise, settle and agree for the same, and to make, execute, and deliver for me and in my name all endorsements, acquittances, releases, receipts, or other sufficient discharges for the same;

To improve, repair, maintain, manage, insure, rent, lease, sell, release, convey, subject to liens, mortgage, and hypothecate, and in any way or manner deal with all or any part of real or personal property, intangible and tangible, whatsoever, or any interest therein, which I may own or may hereafter acquire, for me and in my name and under such terms and conditions, and under such covenants as such attorney shall deem proper;

To engage in and transact any and all lawful business of whatever nature or kind for me and in my name; and

To sign, endorse, execute, acknowledge, deliver, receive, and possess such applications, contracts, agreements, options, covenants, deeds, conveyances, security agreements, bills of sale, leases, mortgages, assignments, insurance policies, bills of lading, warehouse receipts, documents of title, bills, bonds, debentures, checks, drafts, bills of exchange, notes, stock certificates, proxies, warrants, commercial paper, receipts, withdrawal receipts and deposit instruments relating to accounts or deposits in, or certificates of deposit of, banks, savings and loan or other institutions or associates, proofs of loss, evidences of debts, releases, and satisfaction of mortgages, judgements, liens, security agreements, and other debts and obligations, and such other instruments in writing of whatever kind and nature as may be necessary or proper in the exercise of the rights and powers herein granted.

To transfer from time to time and at any time to the Trustee or Trustees of any revocable Trust Agreement created by me before or after the execution of this instrument, as to which trust I am, during my lifetime, a primary income and principal beneficiary, any and all of

such property and interests in property, including but not limited to my cash and any rights to receive income from any source.

I grant to my attorney-in-fact full power and authority to do and perform all any every act and thing whatsoever requisite, necessary, and proper to be done in the exercise of any of the rights and powers herein granted, as fully to all intents and purposes as I might or could do if personally present, with full power of substitution or revocation, hereby ratifying and confirming all that my attorney-in-fact, or her alternate MARY T. DESILVA, shall lawfully do or cause to be done by virtue of this power of attorney and the rights and powers herein granted.

This instrument is to be construed and interpreted as a General Durable Power of Attorney. The enumeration of specific items, acts, rights, or powers herein does not limit or restrict, and is not to be construed or interpreted as limited or restricting the general powers herein granted to my attorney-in- fact.

This General Durable Power of Attorney shall not be affected by my disability except as provided by statue. The power conferred on said attorney-in-fact by this instrument shall be exercisable from the date specified in this instrument, notwithstanding a later disability or incapacity on my part, unless otherwise provided by statutes of the State of Florida.

All acts done by said attorney-in-fact pursuant to the power conferred during any period of my disability or incompetence shall have the same effect and inure the benefits of and bind me or my heirs, devisees, and personal representatives, as if I were competent and not disabled.

This General Durable Power of Attorney shall be nondelegable and shall be valid until such time as I shall die, revoke this power in writing, or be adjudged incompetent.

IN WITNESS WHEREOF, I have hereunto set my hand and seal this 3rd day of November, 1998.

(“X” indicates signature of Beatrice Catapano)

Carolyn Musick

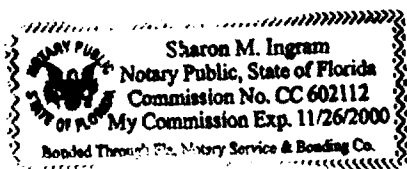
Paul J. Schatz

Joan DeSilva

STATE OF FLORIDA
COUNTY OF PINELLAS

Beatrice Catapano, Joan DeSilva,

The foregoing instrument was acknowledged before me by Carolyn Musick, Paul J. Schatz who personally appeared before me, as his/her free act and deed, this 3rd day of November, 1998,



Sharon M. Ingram
Notary Public